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continued

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continueD.

Technical issues with the Recording?

- Clear browser cache using these instructions
- Switch to another browser
- Use a hardwired Internet connection
- Restart your computer/device

Still having issues?

- Call 866-782-9924 (M-F, 8 AM-8 PM ET)
- Email <u>customerservice@OccupationalTherapy.com</u>



Work from Wherever: Ergonomic Tips for A Safe & Healthy Workstation Set Up at Home

Sara Loesche, MS, OTR/L, CHT, CEAS Thomas Jefferson University

July 21, 2020



continued

- Presenter Disclosure: Financial: Sara Loesche has received an honorarium for presenting this course. Non-financial: Sara Loesche has no relevant non-financial relationships to disclose.
- Content Disclosure: This learning event does not focus exclusively on any specific product or service.
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Learning Outcomes

After this course, participants will be able to:

- Identify potential risk areas of a workstation at home
- Identify components of a healthy work environment at home including defining neutral postures, equipment placement and design, and task modification
- Describe simple upper and lower body stretches to implement throughout the day to promote healthy behavior while working

continued

Work Hazards – Risky Jobs







Working from home can "pose some challenges, including physical, mental, and environmental issues that you may not have anticipated."

(Espinoza, 2020, p. 1)



Work Environments Are Changing







"With the COVID-19 pandemic, millions of workers suddenly find themselves doing their jobs from home"

(Espinoza, 2020, p. 1)

continued

Telehealth Services

- CDC issued a statement to "describe the landscape of telehealth services and provide consideration ... during and beyond the COVID-19 pandemic" (2020, para.1).
- Has become more complex than telephone calls
- Policies have changed to reduce barriers to providing telehealth access and services including in occupational therapy









What does WFH look like?

From 2005-2017 there was a 159% increase in remote work in the U.S.

- You have to be prepared
- Figure out a work-life balance
- Set up a work station or several
- Access technology/ software
- Still need to be productive



Wu, 2020

continued

Employers WFH Response

- 67% of employers were allowing or mandating employees work from home who wouldn't normally do so
- Give the employee a laptop and send them home
- Equipment for videoconferencing?
- Do you need things from your on-site office?
- Work with what you have

Zeidner, 2020



WFH Issues

- How do you 'unplug'?
- Lack of social environment
- Decrease collaboration/ communication
- Home distractions
- Managing multiple roles
- Lack of reliable Wi-Fi
- Adjustable workstation?
- Worsening or new areas of discomfort





Zeidner, 2020

Ω1

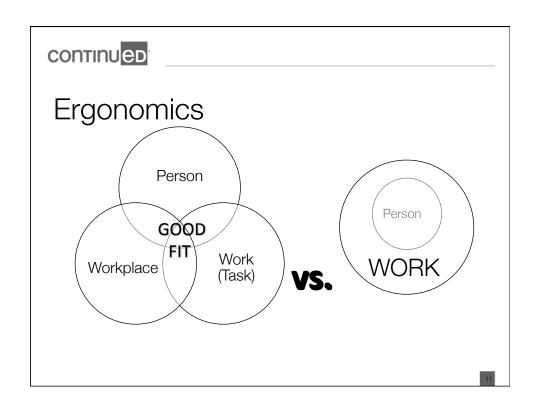
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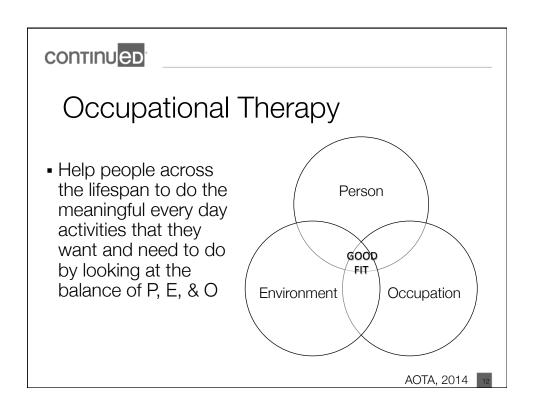
"Having a setup that works for you in your home office can make a huge difference in how you feel."

Haskin, 2018, p.8

Healthy Posture & Productive









continued Ergonomics, OT & WFH Example Occupations Person Environment • What's your Desk/Chair Job posture? demands Monitor/ • UE Sleep Keyboard position? Lighting • Healthy diet • Stress • Noise & Multiple

Distractions

role strain

Q2 |

Visual

strain

RISK FACTORS

Awkward Posture

Static Posture

Force

Contact Stress

Vibration



Awkward and/or Static Posture

- Cradling phone b/t shoulder and ear
- Wrist ext. @ keyboard b/c of placement or keeping 'feet' of keyboard up
- Shoulders elevated or UE 'reaching' while keying/mousing
- Neck flexion/extension/rotation to view monitor
- Lack of lumbar support or excess thoracic curvature, posterior pelvic tilt
- Crossing legs, sitting on legs, or other poor LE position





continued

Forces

- Finger flexors when keying
- Push/pull chair to get up or move at workstation
- Pinch/pull binders
- Stapler





Contact Stress

- Mouse pad
- Keyboard
- Arm rests
- Chair @ back of knee



* As desk height increases, the risk of contact stress increases

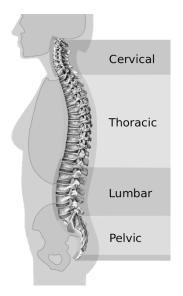
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NEUTRAL POSTURES



What is NEUTRAL?

- Head straight, slight downward gaze
- Shoulders relaxed, slight protraction
- Elbows flexed (90-100°)
- Wrists neutral
- Lower body supported
 - Knee at hip level & not in contact with chair
 - Feet supported



Ω4

continued

THE BIG 3

- Chair
- Workstation
- Keyboard/Mouse
 - Monitor

Q5





Chair



- Explore the features
 - Is it adjustable?
 - Arm rests? (if so, are they useful?)
 - Lumbar support?
- Create neutral posture
- LE Support
 - Do knees come in contact with the seat? Waterfall edge?
 - Need a footrest? You feet NEED contact.
- Add a cushion to increase height or support back

(AOTA, 2020)

O6

continued

Workstation: Keyboard

- What surface are you using?
- Do you have enough room for your 'stuff'?
- Keyboard
 - Neutral wrist
 - Pull closer to avoid contact stress between and reduce tension in UEs





(AOTA, 2020)



Workstation: Mouse

- Consider size of mouse and hand
- Try different types
- Mouse pads
- Wireless?
- Is jewelry getting in the way?



continueD

Work Zones

PRIMARY

- Can reach with elbows bent at 90
- Constantly used items

SECONDARY

- Can reach with extended arms
- Frequently used items

TERTIARY

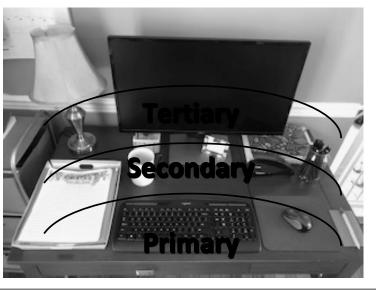
- Must get up or bend forward to reach
- Rarely used items

(Working from Home, 2020)

Q7



Work Zones



continued

Monitor

- If using a laptop, consider a separate monitor
- Is you monitor adjustable?
 - Monitor risers
 - Low tech adaptation prop with a book!
- Height: Eyebrow level
- Distance: 18-30" from eyes
- Dual monitors?

(AOTA, 2020)





Laptop Tips

- FIXED
 - If you adjust based on screen, keyboard is off
 - If you adjust based on keyboard, screen is off
- External keyboard (?)
- Tilt screen (?)
- Wireless mouse touch pad is tough
- Designed for short-term use
- Laptop stand

continued

Accessories

- Document holder
- Document stand
- Headset
 - No neck flexion OR elbow flexion to hold phone
 - Noise cancelling
 - Wireless (so you're not attached to your workstation)





Should I Stand?

- Sit to stand:
 - 20' sit / 8' stand / 2' move*
 - Either each half hour or hour
- Standing
 - Find a height that works for you
 - Can still use a footstool to alternate having one foot up
 - Will reduce strain through low back
- Sit to stand converters available

*Cornell University Ergo http://ergo.human.cornell.edu/CUESitStand.html





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continued

Create your own adjustable workstation at home.









Standing Example

continued

OTHER CONSIDERATIONS



Lighting

- Sit at a 90° angle from a window to limit glare
- Consider working in lower light levels to decrease eye strain or adjust brightness on monitor
- Do not sit directly under a light source



continued[®]

Vision 20/20/20 RULE*

- Digital eye strain you blink less when looking at a screen
- Clean your screen
- Get an annual eye exam to make sure you are wearing the right corrective lenses or if they are needed
- Blue light? Stimulates the nervous system but there's no evidence to say it damages the eyes

*American Optometric Association



Identify the Issues

- Feet not touching the floor
- Monitor too low
- Lack of lumbar support
- Reaching for keyboard
- Contact stress



continued

Small Fixes

- Add footstool
- Raise monitor (needs more!)
- Lumbar support
- Pull keyboard in/push chair in
- Much better!





Identify the Issues

- Feet not touching the ground
- Shoulder hike
- Reach for keyboard
- Contact stress
- Lack of back support



continued

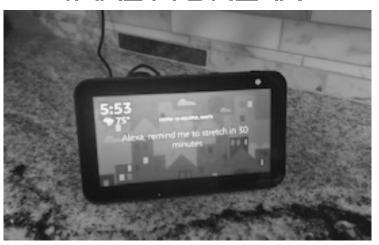
Small Fixes

- Foot stool
- Raise height of seat
- Still some issues
 - Looking down at monitor
 - Reaching for keyboard
 - Lack of lumbar support





TAKE A BREAK



continued

Movement Breaks

- Decrease strain on lower back and other areas
- Bodies are meant to move
 - Move every 30 minutes or every hour!
- Decrease fatigue
- 'Undo' the postures you are in during the day









Q9



Stretches

- Wrist Flexors and Extensors
- Neck ROM in all directions
- Low back
- Hamstring stretch
- Chest stretch
- Scapular retraction
- Shoulder & neck stretch

Other Wellness Considerations

Sleep Diet

Exercise Relaxation



Free Resources

- OSHA
 - Computer Workstation eTool
 - https://www.osha.gov/SLTC/etools/ computerworkstations/checklist.html
- Cornell University Ergonomics
 - http://ergo.human.cornell.edu/
- The Back School
 - https://thebackschool.net/

Summary

Try for NEUTRAL POSTURES

Check the 'BIG 3'

Make MOVING a HABIT

Small changes make a BIG IMPACT



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Questions?

Sara Loesche, MS, OTR/L, CHT, CEAS saraloesche@gmail.com

THANK YOU!

