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OT's Mental Health Response To The COVID Pandemic Virtual Conference

Guest Editor: Christine Helfrich, PhD, OTR/L, FAOTA

Mon 11/16 OT's Mental Health Response to the COVID Pandemic: The

Medically Complex Client

Simone Gill, PhD, OTR/L, Christine Helfrich, PhD, OTR/L,

FAOTA, Danny Shin, OTR/L

Tues 11/17 OT's Mental Health Response to the COVID Pandemic:

Adolescents in Group Homes Joanna Stumper, MS, OTR/L

Wed 11/18 OT's Mental Health Response to the COVID Pandemic:

Promoting School Participation, A Trauma-Informed Approach

Amanda M. Rodriguez, OTD, MOT, OTR/L

Thurs 11/19 OT's Mental Health Response to the COVID Pandemic:

Persons Experiencing Homelessness Caitlin Synovec, OTD, OTR/L, BCMH

Fri 11/20 OT's Mental Health Response to the COVID Pandemic: Older

Adults

Elizabeth Alicea Torres, MS, OTR/L



OT's Mental Health Response to the COVID Pandemic: Persons Experiencing Homelessness

Caitlin Synovec, OTD, OTR/L BCMH Thursday November 19, 2020



Caitlin Synovec, OTD, OTR/L, BCMH

Caitlin Synovec, OTD, OTR/L is an occupational therapist with clinical experience in working with adults experiencing homelessness to improve quality of life and engagement in their preferred communities. She has completed clinical research to address the intersection of homelessness, poverty, traumatic brain injury, mental health, and chronic conditions, and their impact on health and community living. Caitlin's experience also includes program development for collaborative and interdisciplinary care, as well as clinical education and training for occupational therapy practitioners, health care and direct service providers. Most recently, she has joined the National Health Care for the Homeless Council as the program manager for Medical Respite to support expansion and best practices in medical respite care.





Presenter Disclosure

- Financial: Caitlin Synovec has received an honorarium for presenting this course. Non-financial: Caitlin Synovec has no relevant non-financial relationships to disclose.
- Content Disclosure: This learning event does not focus exclusively on any specific product or service.
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Learning Outcomes

After this course, participants will be able to:

- Identify the impact of Covid-19 on persons experiencing homelessness.
- Identify roles of occupational therapy in addressing the impact of Covid-19 on occupational performance in persons experiencing homelessness.
- Identify strategies and/or resources to address the needs of persons experiencing homelessness in response to Covid-19.



Introduction



Caitlin Synovec, OTD, OTR/L, BCMH

Program Manager - National Institute for Medical Respite Care

National Health Care for the Homeless Council

Caitlin Synovec, OTD, OTR/L is an occupational therapist with clinical experience in working with adults experiencing homelessness to improve quality of life and engagement in their preferred communities. She has completed clinical research to address the intersection of homelessness, poverty, traumatic brain injury, mental health, and chronic conditions, and their impact on health and community living. Caitlin's experience also includes program development for collaborative and interdisciplinary care, as well as clinical education and training for occupational therapy practitioners, health care and direct service providers. Most recently, she has joined the National Health Care for the Homeless Council as the program manager for Medical Respite to support expansion and best practices in medical respite care.



Introduction



Shams DaBaron

"Da Homeless Hero"

- "I'm an advocate for the invisible, vulnerable, and voiceless population that is housing insecure."
- Resident of men's congregate shelter in New York City and client of Project Renewal.

Facebook: Da HomelessHero

Instagram and Twitter: @DaHomelessHero



Covid-19 and Impact on Persons Experiencing Homelessness

Congregate and shelter facilities limit ability to follow social distancing guidelines

Persons experiencing homelessness may need to more frequently occupy public spaces

Persons experiencing homelessness have complex co-morbidities that increase health and mortality risks associated with Covid-19

Persons experiencing homelessness have limited access to preventative and regular health services

Limited access to supplies



"We have no place to quarantine"





Covid-19
Occupational
Deprivation
and
Marginalization
&
Homelessness

Occupational deprivation is a 'state in which people are precluded from opportunities to engage in [activities] of meaning due to factors outside their control'

Occupational marginalization is the injustice seen when everyday options or choices are not available to every member of the society or community.

(Whiteford 2000, p.200)

Persons experiencing homelessness face occupational deprivation and marginalization at baseline –

Now exacerbated by risk of Covid-19 and required lock-downs

(Marshall et al., 2017; Schultz-Krohn & Tyminski, 2018)



Occupational Deprivation through the Lens of the Occupational Therapy Practice Framework v. 4

ADL IADL Rest and sleep

Leisure Social



"We don't even have soap in there."





Activities of Daily Living (ADL)



Closure of day and drop-in centers resulted in having no space to complete ADLs



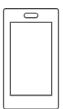
No public restroom access restricts toileting and ability to wash hands



Instrumental Activities of Daily Living (IADL)



Inability to access meals



Communication requiring resources (phone & data, internet services)



Less access to public resources (WiFi at local libraries; transportation)



IADL: Health



Clinic closures, limited hours



Pharmacy limited hours and running out of supplies



May have lost storage space/location for medication and health supplies



Instrumental Activities of Daily Living



Limited ability to respond effectively to safety guidelines (e.g. isolation with symptoms)



Delays and difficulty in processing paperwork for benefits and income



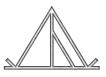
Unemployment and decreased work opportunities



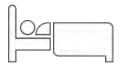
Rest and Sleep



Limited access to day centers and day shelters



Closure of shelters and sleeping locations



Chronic stress impacting ability to sleep



Leisure



Limited access to leisure to engage in during isolation



Lack of access to community resources for leisure engagement



Social Participation



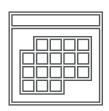
Limited social interaction



Community isolation and discrimination



Routines



No longer able to follow reliable or predictable routines



Unable to complete even routine daily activities



Occupational Therapy Intervention and Advocacy to Address Occupational Deprivation & Marginalization

Client-centered Client priorities



What do you want OTs to know?





Creating a Safe Space

Physically Safe

- Implementation of strategies for safety and following precautions
- Providing education on resources
- Educating on how to find information

Emotionally safe

- Check-in with clients in how they're feeling and what they need
- Able to process feelings associated with anxiety, stress, and trauma

Address own trauma and anxiety from situation



Validating the Covid Experience

Validation of loss:

- Loss of resources
- Loss of activities
- Loss of social relationships and supports

Validation of fears:

- Risk of Covid-19
- Social and political upheaval and retraumatization



ADLs: Compensatory Strategies

Identifying alternative ways for hygiene

Carrying wipes and hand sanitizer

Helping to create face coverings from available resources



Identifying Resources

Alternative places to get food and meals

New places to access Wifi for information

Update in changes in resources and accessing benefits



Establishing New Routines

Identify new structures and routines for the day

Incorporate new strategies for ADLs

Address strategies for sleep and relaxation

Identify new and alternative leisure and less structured activities

Provide safe space for occupational engagement



"I do have the support systems"





Health Management

Access to supplies to follow Covid-19 guidelines

Education as precautions and instructions change

Coping strategies to manage long-term stress of pandemic

Harm-reduction for substance use

Communication to providers regarding health access and needs



Technology Use

Identify access to technology resources

Educate and skill building to use technology for communication, health access, and leisure

Focus on client priorities



Communication

Communicating needs over the phone

Reaching out to providers

Re-learning social cues and body language



Leisure

Activity packets – client centered

Provision of supplies to engage in activities

Education on safe activities (e.g. walks outside)

Activities while waiting transition and Covid-19 testing



Social

Identification of ways for safe social engagement

Strategies for managing grief and loss as a result of the pandemic

Adaptation to new procedures to access public spaces

Managing anxiety in social environments

How to respond to someone demonstrating symptoms or being unsafe



Self-Advocacy

Support and skill development for safe engagement in advocacy and justice work

Self-advocacy in health care and knowledge

Advanced directives

• 50% engaged in advanced directive process when offered opportunity

Prevention of homelessness:

• Navigating systems to access resources for eviction prevention



Recovery from Covid

Management of fatigue and decreased energy

Neurological and cognitive impacts

Engaging in research

Anxiety and trauma from being sick



Shams' Covid-19 Experience





Occupational Therapy Advocacy

Engagement of consumers and service users in identifying needs and program modifications

Advocacy for universal testing at shelter and congregate housing settings

Funding and development of medical respite and isolation sites for Covid-19 isolation and recovery

Funding and support for implementation of social distancing within shelters and/or transition to hotel sites

Transition from alternative shelter sites to long-term and permanent housing options



Harm reduction





Occupational Therapy Advocacy

Community development of accessible structures for ADL

- Mobile showers
- Safe opening of day shelters and drop-in centers

Community advocacy to fight discrimination and Not In My Backyard (NIMBY) mentality for alternative shelter sites

Implementation of harm reduction principles in shelter, respite, and health care sites

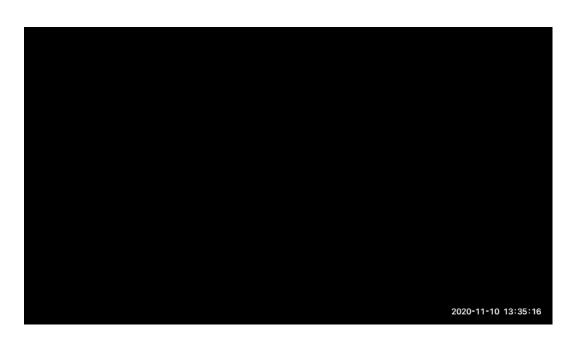
- Minimizes risk of leaving isolation units early
- Increased monitoring to prevent overdose

Prevention of homelessness:

- Eviction moratoriums
- Governmental action to prevent significant housing loss faced by those in poverty



"Continue to do what you're doing"





Resources

National Health Care for the Homeless Council Covid-19 Webpage: https://nhchc.org/clinical-practice/diseases-and-conditions/influenza/

American Psychological Association – Coping with Isolation and Covid-19 https://www.apa.org/practice/programs/dmhi/research-information/social-distancing

AOTA Covid-19 FAQs for Working with Clients: https://www.aota.org/Practice/Health-Wellness/COVID19/clients-faq.aspx

National Alliance on Mental Illness (NAMI): www.nami.org/covid-19



Resources

Racial Equity Tools – Racial Equity and Social Justice Resources:

https://www.racialequitytools.org/fundamentals/resource-lists/resources-addressing-covid-19-with-racial-equity-lens

National Innovation Service –
The Framework for an Equitable Covid Response
https://www.nis.us/covid-19-response-introduction



Learn more about the experience of the men at the Lucerne:

- What Happened When Homeless Men Moved into a Liberal Neighborhood: https://www.nytimes.com/2020/08/18/nyregion/uws-homeless-hotels-nyc.html
- Project Renewal and Lucerne Hotel: https://www.projectrenewal.org/lucerne
- Follow Da Homeless Hero on social media



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Questions?

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